

**Serial No. of Question Paper 11783A**  
**UPC: 2036000002/2036001002**  
**SEC: Communication in Everyday Life (SOL)**  
**Semester: I/III**  
**Maximum Marks: 80**  
**Time: 2 hours**

Attempt **ANY FOUR** questions. All carry **20 marks**.

1. What is interpersonal communication? Discuss its features and importance with examples from daily life. (20)

2. Write short notes on:

- Haptics (5)
- Facial expressions (5)
- Informal communication (5)
- Diagonal communication (5)

3. Write a 350-word essay on:

**“Role of the Internet in Shaping Public Opinion.”** (20)

4. You are a YouTuber interviewing a popular author who has just released a bestselling novel. Prepare 10 questions and answers for the interview. (20)

5. Write a letter to the Municipal Commissioner requesting approval to hold a Cleanliness Drive in your locality. (20)

6. Write a newspaper report on a severe water shortage faced by residents of your city. (20)